IRDA EXAM – New Syllabus with 250 questions and answers	
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1) What is the fee consumer has to pay for lodging the complaint with Ombudsman? a) 10% of the total premium paid by customer b) 10% of the claim amount c) 10% of dispute amount d) No fee	2) For an insurance policy nomination is allowed underof the Insurance Act,1938 a) Section 10 b) Section 38 c) Section 39 d) Section 45
3) DICG (Deposit Insurance and Credit Guarantee Corporation) Act pass in which year? a) 2000 b) 1961 c) 1995 d) 2001	4) What is the period, up to which, a policy can be repudiated, by the insurance company, if material facts presented by the insured, in the proposal are False? a) Up to 15 days b) Up to 6 months c) Up to 1 year d) Up to 3 years
5) Motor Vehicle Act formulated in a) 1988 b) 1989 c) 1985 d) 1993	6) Which section of IRDA Act deals with the matters relating to licensing of surveyors and loss assessors, their role and responsibilities? a) Section 64 J b) Section 64 UM c) Section 64 A d) Section 64 B
7) Indian Contract Act pass in which year? a) 1872 b) 1875 c) 1880 d) 1995	8) How many staffs are recommended and appointed under PHC a) 15 (1 medical officer & 14 para medical staff) b) 18 (2 medical officer & 16 para medical staff) c) 21 (5 medical officer & 16 para medical staff) d) 12 (1 medical officer & 11 para medical staff)
9) The pass certificate issued by the examination body is valid for how long? a) 1 month b) 12 months c) 3 months d) 6 months	10) The letter of appointment shall be dispatched within how many days after appointment of the agent? a) Within 7 days b) 30 days c) 3 months d) 45 days
11) Are there any fee/charges that need to be paid for lodging the complaint with the Ombudsman? a) A fee of Rs.100 needs to be paid b) No fee or charges need to be paid c) 20% of the relief sought must be paid as fee d) 10% of the relief sought must be paid as fee	12) What is the government contribution to ESIC Scheme? a) 12.50% b) 50% c) 75% d) 25%
13) Indian Evidence Act pass in which year? a) 1980 b) 1975 c) 1972 d) 1982	14) Insurance Act 1938, prohibits the use of rebates, as an inducement to take an insurance policy, under a) Section 38 b) Section 41 c) Section 45 d) Section 64 VB
15) As per IRDA Guidelines, an insurer must complete its investigation of claim within a) 15 days b) 30 days c) 45 days d) 180 days	16) Insurance Surveyors and loss Assessors Regulations Act was formulated in the year a) 1996 b) 2008 c) 2000 d) 1992

 17) A applicant how many hours training need to complete for Renewal of license? a) 25 hours b) 50 hours c) 15 hours d) 60 hours 19) State Commission entertains complaints of the goods or services and compensation, if any claimed from to 	18) In case the policyholder is not satisfied with the policy, he/she can return the policy within the free-look period. Ie within of receiving the policy document a) 60 days b) 45 days c) 30 days d) 15 days 20) As per IRDA (Protection of Policyholders interests) Regulations, 2002, a claim under a life policy shall be paid or be disputed, within
a) Rs. 0 to Rs. 1 Cr b) Rs.10 lakhs to Rs. 1 Cr c) Rs.20 lakhs to Rs. 1 Cr d) Rs. 1 Cr to 10 Crs	days from the date of receipt of all relevant papers and clarifications required a) 7 days b) 15 days c) 30 days d) 45 days
21) Which section of Income Tax Act 1961 deals with exemption of receipt of payments for tax purposes a) 10 10 D b) 80C c) 80DD d) 80D	22) Which section of Married Women's Property Act provides for security of benefits under a life assurance policy to the wife and children? a) Section 38 b) Section 39 c) Section 6 d) Section 45
23) In Anti Money Laundering (AML) act if person found guilty, then has to pay fine up to Rs a) 5 lakhs b) 10 lakhs c) 20 lakhs d) 50 lakhs	24) In case of any dispute over the claim, it shall initiate and complete withinmonths from the time lodging the claim a) 6 months b) 3 months c) 120 months d) 1 year
25) As per IRDA guidelines, a grace period is allowed for renewal of individual health policies a) 15 days b) 30 days c) 45 days d) 60 days	26) No insurance agent can force a policyholder to terminate the existing policy and to effect a new policy from him within from the date of such termination of the earlier policy a) 1 year b) 3 years c) 5 years d) 6 months
27) In how many categories are the surveyors and loss assessors defined? a) 3 b) 2 c) 4 d) 5	28) Out of 400 houses, each valued at Rs.20000. On an average 4 houses get burnt every year resulting in a combined loss of Rs.80000. What should be the annual contribution of each house owner to make good this loss? a) Rs.100 b) Rs.200 c) Rs. 80 d) Rs. 400
29) Individual Life's Goal can be of how many types? a) 2 b) 3 c) 4 d) 5	30) Are 1 st time applicant to get Composite Insurance Agency License for how many hours of training has to be completed? a) 50 hours b) 48 hours c) 75 hours d) 15 hours

31) On delay of payment of claim on its	32) Which section Insurance Act 1938 relates
completion, would earn an interest of %	to Assignment
above the present rate of interest	a) Section 38 b) Section 39
a) 1 % b) 6%	c) Section 40 d) Section 45
c) 2% d) 9%	OA) Fine malining and promise and the re-
33) The time duration, allotted to a surveyor	34) Fire policies are generally issued for a
and a loss assessor to submit their	period of
assessment report is days	a) 12 months b) 36 months
a) 60 b) 40	c) 120 months d) 6 months
c) 15 d) 30	
35) Independent surveyors are required for	36) In case of surrender or resignation the
claims equal to or aboveas per the	insurer shall issue the cessation certificate in
Insurance Act	how many days from the date of surrender or
a) Rs.40000 b) Rs.15000	reignition?
c) Rs.20000 d) Rs. 25000	a) 10 days b) 7 days
	c) 15 days d) 30 days
37) In case the applicant wants his application	38) National Commission tnertains complaints
to be reviewed in case it is refused by	of the goods or services and compensation, if
Designated Official, the Appellate Officer shall	any claimed exceeds
communicate the final decision in writing with	a) 1 to 10 cr b) 1 to 1000 cr
in how many days of the receipt of review	c) 1 to 100 cr d) 1 cr and above
application?	
a) 7 days b) 15 days	
c) 30 days d) 21 days	
39) A policy of insurance may be called in	40) After how many years applicant has to
question at any time within years from	renew his/her insurance agent license?
the date of issuance of the policy or the date of	a) 1 year b) 2 years
commencement of risk or the date of revival of	c) 5 years d) 3 years
the policy or the date of the order to the policy,	
whichever is later, on the ground of fraud	
a) 2 years b) 3 years	
c) 4 years d) 5 years	
41) In case of an emergency admission to a	42) LIC Of India Act passed in year
hospital, intimation to the insurance company	a) 1956 b) 1957
is required withinhours of admission	c) 1955 d)1958
a) 4 hours b) 8 hours	
c) 12 hours d) 24 hours	
43) On which date was Consumer Protection	44) Appointee loses it status once the minor
Act formed?	nominee attainsyears of age
a) 11 th April 1974 b) 24 th December 1968	a) 20 years b) 30 years
c) 24 th December 1986 d) 2 nd November 1968	c) 18 years d) 21 years
45) Though the duration of cover for pre-	46) The designated official of insurer may
hospitalization expenses would vary from	process the agency application and grant
insurer to insurer and is defined in the policy,	appointment to the applicant as a insurance
the most common cover is forpre-	agent by issuing an appointment letter within
hospitalization	of receipt of all documents from the
a) 15 days <u>b) 30 days</u>	applicant
c) 40 days d) 60 days	a) 15 days b) 30 days
	c) 60 days d) 90 days
47) In case any person acts as an insurance	48) When did the app[ointment of Insurance
agent in contravention of the provisions of	Agent Regulations came in to force?
Insurance Act 1938 and Regulations made	a) 01-Apr-00 b) 01-Sep-56
there shall be liable to penalty which may	c) 01-Apr-16 d) 01-Apr-38
extend up to ?	
a) 50000 b) 20000 <mark>c) 10000</mark> d) 5000	

49) The Redressal of Public Grievance Rules .	50) In case of cancellation of Agency when can an applicant apply for fresh agency?
a) 1996 b) 1997 c) 1998 d) 1999	a) After 6 months b) After 1 year c) After 5 years d) After 2 years
51) State Commission is the consumer grievance redressed agencies would handle consumer disputes amounting between a) 10 to 20 lakhs b) 20 to 100 lakhs c) 5 to 10 lakhs d) 1 to 5 lakhs	52) Employees State Insurance Scheme, introduced vide a) Insurance Act 1938 b) IRDA Act 1999 c) ESI Act 1948 d) LIC Act 1956
53) Policy to be treated as a trust for the welfare of wife and children under which Act? a) Insurance Act 1938 b) MWP Act 1874 c) Indian Contract Act 1872 d) Transfer of property Act 1982	54) Insurance Act 1938 specifies the rules for nomination of insurance policies under a) Section 39 b) Section 41 c) Section 45 d) Section 64VB
55)General Insurance Business Nationalisation Act passed in year a) 1971 b) 1972 c) 1973 d) 1975	56) is the learning phase of an individual a) Till age 25 b) Till age 30 c) Till age 35 d) Till age 40
57) Prevention of Money Laundering Act pass in which year? a) 2002 b) 2005 c) 2008 d) 2019	58) Under the Public Liability Insurance Act, 1991, how much is the compensation payable for actual medical expenses? a) Rs.6250 b) Rs.12500 c) Rs.25000 d) Rs.50000
59) After cessation of appointment the records should be maintained by the insurer for how many years? a) 1 years b) 10 years c) 3 years d) 5 years	60) What is the time limit to lodge complaint with Ombudsman a) Within 1 year b) Within 1 month c) Within 1 week d) Within 1 day
61) In order for the policy to acquire a guaranteed surrender value for how long the premiums be paid as per law? a) 2 consecutive years b) 3 consecutive years c) 4 consecutive years	62) Insurance Act pass in which year? a) 1934 b) 1935 c) 1936 d) 1938
d) 5 consecutive years 63) Where an insurance agent collects a premium on insurance policy on behalf of an insurer, he/she shall deposit to the insurer, the premium so collected, in full, without deduction of his/her commission, within of the collection, excluding bank and postal holidays a) 3 days b) 24 hours c) 7 days d) 5 days	64) After submission of all relevant documents, what is the maximum duration that insurer take to settle the claim? a) 30 days b) 10 days c) 15 days d) 20 days
65) Non-forfeiture provisions means accrual of certain benefits to policyholders, if premiums are paid for at least a) 1 year b) 2 years c) 3 years d) 4 years	66) What is the maximum amount that can be awarded by Ombudsman in case of a grievance? a) Up to 10 lakhs b) Up to 20 lakhs c) Up to 50 lakhs d) Up to 100 lakhs
67) An applicant has to pay Rsfor issue of license to act as an insurance agent a) 1000 b) 250 c) 5000 d) 2000	68) Where a proposal form is not used, the insurer shall record the information obtained orally or in writing and confirm it within period a) 30 days b) 15 days c) 45 days d) 60 days

69) Which section of Income Tax Act 1961	70) What is the minimum qualification to
deals with Keyman Insurance for accounting of	become an agent?
premium paid as business expenses	a) 8 th pass b) 10 th pass
a) 37 (1) b) 38 c) 40 d) 38 (1)	c) 12 th pass d) Degree pass
71) District Forum has jurisdiction to entertain	72) Which of the below statement is correct
matters where value of goods or services and	with regards to grace period of an insurance
the compensation claim is up to lakhs	policy?
a) 15 b) 20 c) 25 d)5	a) 1 month b) 30 days
	c) 45 days d) 1 month or 31 days
73) IRDA Act pass in which year?	74) Under claim process of life insurance
a) 1999 b) 2000 c) 2001 d) 1994	policy any query or requirement of additional
	documents are to be asked within days
75) Personal Distance is defined as	a) 15 days b) 30 days c) 7 days d) 45 days 76) The minimum and maximum of entry for
a) 18 inches to 4 feet	heal insurance policy are
b) 12 feet and up	a) 5 years and 80 years
c) Touching to 18 inches	b) 16 years and 100 years
d) 4 feet to 12 feet	c) 21 years and 90 years
	d) 18 years and 80 years
77) What is the duplicate license fees amount	78) What is the waiting period after which the
has to be paid by applicant?	new insurer will consider the application form
a) Rs.55 b) Rs.50 c) Rs.5 d) Rs.45	in case of surrender or resignation
	a) 10 days b) 15 days
	c) 90 days d) 1 year
79) IRDA came in to force from	80) Average pulse rate should be and
a) 1998 b) 1999 c) 2000 d) 2001	varying between 50 to 90 a) 83 b) 57 c) 62 d) 72
81) Which section of Income tax Act 1961	82) Which of the below statement if correct
deals with tax deduction based on Health	with regards to renewal notice?
insurance premium	a) 30 days b) 15 days
a) 80C b) 80D c) 10 10D d) 80DD	c) 7 days d) No legal obligation
83) The designated official shall issue	84) As per IRDA regulations issued in
appointment letter within how many days after	February 2013, what is the grace period
receipt of all documents from the applicant	allowed beyond the expiry date of the policy for
a) 7 days b) 15 days	renewal?
c) 30 days d) 60 days	a) 15 days b) 30 days
05) 141415 (14	c) 45 days d) 60 days
85) MWP (Married Women Property) Act pass	86) Arbitration and Conciliation Act was formulated in the year
in which year? a) 1874 b) 1876 c) 1880 d) 1886	a) 1995 b) 1996 c) 1992 d) 1999
87) Export Credit Guarantee Corporation of	88) Protection against the damages caused by
India established in	fire can be covered by insurance for a duration
a) July 1956 b) October 1970	up to
c) December 1980 d) January 1961	a) 6 months b) 1 year
, ,	c) 5 years d) 2 years
89) IRDA was renamed as IRDAI in a year	90) How many members are there in the
a) 2019 b) 2000 <mark>c) 2014</mark> d) 2008	governing council of Insurance Information
	Bureau of India?
04) la acce et referel et en refere d'une	a) 30 b) 40 c) 20 d) 10
91) In case of refusal of appointment, the	92) The pass certificate issued by the
designated official shall communicate the	examining body shall be in force for a period of
reason in writing to the applicant within how many days after receipt of the application?	for the purpose of seeking appointment for the first time
a) 7 days b) 15 days c) 30 days d) 21 days	a) 3 months b) 6 months
2, 1 days 2, 10 days 3, 21 days	c) 9 months d) 12 months
	,

93) For first time applicant to get Insurance	94) After how many years any missing personis
Agency License for how many hours of training	presumed to be dead for claim purpose?
being completed?	a) 5 years b) 8 years
a) 50 hours b) 48 hours	c) 12 years d) 7 years
c) 20 hours d) 15 hours	ay : yours
,	O6) In Anti Manay Laundaring (AML) Act if
95) Life Insurance Companies Act pass in	96) In Anti Money Laundering (AML) Act if
which year?	person found guilty, then has to pay a find upto
a) 1912 b) 1920 c) 1925 d) 1956	Rs.
	a) 5 lakhs b) 10 lakhs
	c) 20 lakhs d) 50 lakhs
97) In how many categories are the surveyors	98) Which section of Income Tax Act 1961
and loss assessors defined?	deals with maintenance of handicapped
a) 3 b) 2 c) 4 d) 5	children
a) 3 b) 2 c) 4 d) 3	
00) 4	, , , , , , , , , , , , , , , , , , , ,
99) As per guidelines an insurance company	100) As per the new IRDA's guideline the
has to process an insurance proposal within	death benefit for a person aged below 45
a) 7 days b) 15 days	years in case of single premium traditional
c) 30 days d) 45 days	plans will be
, , , , , , , , , , , , , , , , , , , ,	a) 10 times of Single Premium
	b) 110% of Single Premium
	c) 125% of Single Premium
1000	d) 7 times of Single Premium
101) The awards by Ombudsman are to be	102) When pone person signifies to another his
madewithin a period from the date of receipt	illingness to do or to abstain from doing
of complaints	nything with a view to obtaining the assent of
a) One month b) Two months	e other to such act is set to make an
c) Three months d) Four months	a) Offer b) Acceptance
c) Three months	· · · · · · · · · · · · · · · · · · ·
	c) Demand d) Proposal
102) A parago pagtagnes big	c) Demand d) Proposal
103) A person postpones his	104) Unit Linked Plans
consumption	104) Unit Linked Plans provides
consumption a) To save for the future	104) Unit Linked Plans provides a) Highly competitive yield
consumption	104) Unit Linked Plans provides
consumption a) To save for the future	104) Unit Linked Plans provides a) Highly competitive yield b) Low Competitive yield
consumption a) To save for the future b) As he has surplus income	104) Unit Linked Plans provides a) Highly competitive yield b) Low Competitive yield c) Stable competitive yield
consumption a) To save for the future b) As he has surplus income c) To donate d) None of the above	104) Unit Linked Plans provides a) Highly competitive yield b) Low Competitive yield c) Stable competitive yield d) Mere financial security
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111) What is the fee charged for filling a complaint an appeal in District Forum / State Commission / National Commission a) Rs.50 b) Rs.100 c) Rs.200 d) No fee	112) To ascertain HLV, net earnings is calculatedby a) Adding all the income of the future years b) All income less the amount required to be spent on self c) Discounting the income less the expenses using an appropriate interest rate d) All the above
 113) One should always go for cash planningbecause a) To establish a reserve for the unexpected / emergency needs b) To know the exact amount required for life insurance c) To save upon the taxes payable d) To diversify one's investments 	114) Beneficiaries under MWP Act can be which of the following?a) wife aloneb) Wife and one or more childrenc) One or more childrend) All the above
115) One can place an exact value on because one can't predict what will happen in future a) Assets b) Liabilities c) Bonus d) Surplus	116) In which year Bhavishya Arogya policyintroduced? a) 1990 b) 1987 c) 1994 d) 1987
117) Choose the incorrect statement a) On the loss of policy document policyholder has to submit policy lost questionnaire b) Policy holder has to pay policy preparation charge for duplicate policy c) Policyholder is not issued duplicate policy will he bring court order d) Policyholder has to give written request to insurance company	118) Which of the following is an example ofmoral hazard? a) Stunt artist dies which performing a stunt b) A person drinking copious amount of alcohol because he is insured c) Insured defaulting on premium payment d) Proposer lying on policy document
119) Critical Illness benefit policies are sold asriders byin India a) Health Insurers b) General insurers c) Life insurers d) All the above	120) General Insurance Business (Nationalisation) Act (GIBNA) was passed in which of the following year? a) 1970 b) 1956 c) 1953 d) 1972
121) IRDA stipulates the turn around time (TAT) for various services to be offered an insurancecompany to consider is a part of a) IRDAI 1999 b) IRDAI 2000 c) IRDAI 2001 d) IRDAI (Protect of Policyholder's Interests Regulations	122) refers to transfer of all rights and remedies with respect to the subject matter of insurance from insured to insurer a) Contribution b) Subrogation c) Coinsurance d) Right transfer Subrogation is a legal right of the insurance company to legally peruse the third party responsible for damage and pays to the insured
123) Which kind of returns would be moredesirable which investing a) 10% taxable and non-marketable b) 9% tax free and non-marketable c) 8.5% tax free and marketable d) 9% non-taxable and marketable	124) Select the odd man out a) Term plan b) Universal Life Insurance Plan c) Unit Linked Insurance Plan d) Variable Insurance Plan

125) What are the factors on which the expenses and safety margin are equally apportioned? a) Type of plan b) Age c) Term d) All of the above	126) If complex language is used to word a certain policy document and it has given rise to an ambiguity, how will it generally be construed? a) In favour of insured b) In favour of insurer c) The policy will be declared as void and the insurer will be asked to return the premium with interest to the insured d) The policy will be declared as void and the insurer will be asked to return the premium to the insured without interest 128) The ESI Scheme was introduced for
 127) Why are proposals accepted withoutmedical examination? a) It saves lot of time b) It saves the cost of paying to the doctors c) It is the rule to accept the customer on his face value d) The loss suffered by the insurer on account of extra death claim is lesser than the cost of paying to the doctors 	a) Government employees only b) Blue collared workers of former Private Sector c) White collared officers d) Army defense police
129) As per health insurance standardization, insurer must bear of hospitalization cost a) 0.25 b) 0.5 c) 1 d) 1.5	130) Which of the following is not related to stakeholders in claim process a) Customer b) Insurance agents/brokers c) Human Resource Department d) Providers
131) The claim team uses certain internal documents formats for processing a claim which does not include a) Checklist for documents verification b) Scrutiny sheets c) Quality checks d) Case paper	132) The health insurance loss ratio of various insurers ranges from to above with major part of the market at above 100% loss ratio? a) 65%, 120% b) 60%, 100% c) 50%, 150% d) 55%, 110%
133) The claim under indemnity policy could be a) Cashless claim b) Reimbursement claim c) General claim d) Both a & b	134) Which of the following relates to cashlessclaim a) The customer does not pay the expenses at the time of admission of treatment b) The network hospital provides the service based on a preapproval from the insurer / TPA and later submits the documents to the insurer for settlement of the claim c) both a and b d) None of the above
 135) Who are the parties to the insurancecontract a) Insurer and IRDAI b) Insurer and Government c) Insurer and policyholder d) Agent and policyholder 	136) When the policy is revived with certain changes in terms of policy it is known as a) Ordinary Revival b) Special Revival c) Loan cum Revival d) Instalment Revival
137) What does the ULIP stands for a) United Life Insurance Plan b) United Life Investment Plan c) Unit Linked Insurance Plan d) Unit Life Insurance Plan P.S. RAVINDIRAN, LICA, Chennai - 9444407791	138) Find the incorrect statement in respect ofthird-party administrations a) They also sell health insurance policies b) They provide administrative services to insurance companies c) TPAs manage claim management services d) TPAs get fees for rendering service
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139) Underwriting is a process ofa) Risk assessingb) Risk selectionc) Risk pricingd) All the above	140) means any fault, imperfection, shortcoming and inadequacy in the quality, nature and manner of performance which is required to be maintained a) Complaint b) Defect c) Service d) All the above
141) The agency appointment letter has to bedispatched to the agent within a) 7 days b) 10 days c) 15 days d) 30 days	142) Financial planning is a process through which one can chart a road map to meet which of the following needs? a) Expected b) Unexpected c) Unforeseen d) Only a and c
 143) Policy holder gains by way of bonus depends on the which of the following factor a) Annual valuation of the fund's assets and liabilities b) Number of policies c) Experience of fund manager d) Number of plans 	144) The premium rates are available in the formof rates that are available with insurance companies a) Charts b) Tables c) Graphs d) All the above
145) The free look period or cooling off period incase of Life Insurance isdays a) 45 b) 30 c) 60 d) 15	146) The person appointed by policyholder if thenominee is minor is known as a) Appointee b) Assignee c) Loanee d) Legal Heir
147) A death claim which occurred within 3 years from the date of commencement of the policy is called as a) Non-early death claim b) Very early death claim c) Early death claim d) Death Claim 149) Process adopted in underwriting is a) Alphabetical rating method b) Numerical ration method c) Alphanumeric rating method d) a and b 151) When a proposal is accepted, it becomes a) Agreement b) Policy c) Contract d) Promise	148) In health and personal accident insurance the proposer's has a material bearing on the risk a) Occupation b) Profession c) Business d) All the above 150) The award given by Ombudsman should notbe more than (inclusive of ex-gratia payments and other expenses) a) 25 lakhs b) 20 lakhs c) 40 lakhs d) 50 lakhs 152) Financial Planning includes a) Postponement of consumption b) Parring with liquidity c) Investment d) All the above
153) Life Insurance companies could make direct linkage with the investment gains through investment in which of the following a) BYOYANT Capital Market b) Post Office Scheme c) Bank FD d) Provident Fund	154) What are the components of net premium? a) Mortality b) Interest c) Management Expenses d) a and b
155) Which is the oldest insurance Company Ltd a) The Oriental Insurance Co. Ltd b) National Insurance Co. Ltd c) Bombay Mutual Assurance Society Ltd d) Triton Insurance Co. Ltd.	a) Those who suspect or know their chance of experiencing a loss is high and seek out insurance to gain b) Those who anticipated mortality is corresponds to the standard lives represented by the mortality table c) Those whose anticipated mortality is significantly lower than standard lives and hence can be changed a lower premium d) Those whose anticipated mortality is higher than the average or standard lives, but are still insurable

157) Critical Illness claims are ascertained based on .	158) Which of the following is not the category of risk considers for Life Insurance
a) Financial Records b) Hospital Records	a) Dying too early b) Living too long
c) Medical and other related records d) Office records	c) Accident d) Living with disability
159) Which is the first insurance company set up in	160) means a dispute where the person
India?	against whom a complaint has been made, denies
	·
a) The Oriental Life Insurance Co Ltd	and disputes the allegations contained in the
b) National Insurance Co. Ltd	complaint
c) Bombay Mutual Assurance Society	a) Common dispute b) Consumer dispute
d) Triton Insurance Company Ltd	c) Constant dispute d) Insurance dispute
161) Find the incorrect statement	162) Why is inflation one of the biggest challenges
a) Endorsement is attached to policy and forms part of	in financial planning exercise
it	a) Because it makes it difficult to ascertain the
b) Policy and endorsement together constitute	exact amount required for future needs
evidence of contract	b) Money gets spent during the period to the future
c) Endorsement may be issued at the inception or	financial requirement
during the currency of the policy	c) Investments are broken to cater to the
d) All policies must include endorsements	emergencies of life
	d) All the above
163) Who can be a trustee as per MWP Act?	164) is the value at which the life insurer has
a) Wife b) Child over 18 years of age	purchased or acquired its assets.
c) Any child d) Only a and b	a) Book Value b) Market Value
	c) Discounted Present Value d) Actual Value
165) Policy holder can get his policy cancelled during	166) Why is family history is importance in medical
cooling off period if	underwriting?
a) He does not have sufficient income to pay future	a) Rich parents have healthy kinds
premiums	b) Certain diseases can be passed on from parents
b) He is not satisfied with the terms and conditions of	to children
the policy	c) Poor parents have malnourished kids
c) He is changing his place of residence	d) Family environment is a critical factor
d) He is getting retired	
167) available to the rural population of India	168) Health insurance in India is sold by
mostly	a) Life insurance companies
a) are the most peripheral public health institution	b) General insurance companies
available to the rural population of India	c) Standalone health insurance company
b) Supreme center	d) All the above
c) Sub center	
d) Supreme court	
169) Why was Malhotra Committee set up in the year	170) IGMS refer to
1993?	a) Internal Grievance Management System
a) To regulate the insurance companies	b) Integrated Grievance Management System
b) Reintroduction of an element of competition among	c) International Grievance Management System
the companies	d) Indian Grievance Management System
c) To explore and recommend changes for	
development of the industry	
d) All the above	
171) Which principle of insurance advocates for	172) Nomination, Assignment, Will are example of
compensating the insured in the same financial	a) Retirement planning b) Estate planning
position, which he was before the occurrence of loss	c) Investment planning d) Insurance planning
a) Subrogation b) Indemnity	
c) Contribution d) Utmost Good Faith	
173) Which of the following is true regarding Universal	174) What are the various types of operating
Life Insurance	expenses?
a) It is characterized by its flexible premium; flexible	a) Electricity charges and other miscellaneous
face amount & death benefit amount; unbundling of	charges
its pricing factors	b) Agent's training, recruitment and commission
b) It allows the policy holder to decide the amount of	c) Staff salaries, office accommodation, furniture,
premium he wants to pay for the coverage	etc
c) Flexibility meant that the death benefit could be	d) All the above
adjusted and the face amount could be varied	
d) All the above	P.S. RAVINDIRAN, LICA, Chennai - 9444407791
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175) Which of the following statement is correct?	176) What are the expenses / charges deducted by
a) The policy document need not be compulsorily	the insurer before refunding the premium paid
stamped	incase of cooling off cancellation?
b) The policy document need not be signed but to be	a) Stamp duty charges
stamped according to Indian Stamp Act.	b) Proportionate risk premium for the period
c) The policy document need not be signed by	covered
competent authority	c) Expenses incurred on medical examination etc.
d) The policy document needs to be signed by	by the insurer
competent authority and need to be stamped	d) All the above
according to Indian Stamp Act	
177) The CGHS was introduced for civilian central	178) Mortality risk is closely related to
government employees in which year	a) Age b) Premiums
a) 1947 b) 1950 c) 1954 d) 1956	c) Income d) Mis selling
179) Which of the following covers cannot be provided	180) The majority of consumer disputes with three
as value added covers in health insurance policy	forums all in which of the following main categories
a) Pre-existing disease	as far as insurance business is concerned
b) Reimbursement of ambulance	a) Delay in settlement
·	
c) Expenses of accompanying person	b) Non-settlement of claims
d) Family definition	c) Policy terms, conditions etc.
101) The appellate officer shall consider the	d) All the above
181) The appellate officer shall consider the	182) Which of the following factors are considered
application and communicate final decision within	which doing financial planning
days of receipt of review application from the	a) Current needs b) Individual's income
aggrieved candidate	c) Future needs d) All the above
a) 7 days b) 10 days c) 15 days d) 30 days	1007
183) As per new IRDA guidelines, single premium	184) The price paid by an insured for purchasing
policies will have % death cover of the single	the policy is called
premium for those below 45 years	a) Premium b) Rate c) Mortality d) Expenses
a) 100 b) 50 c) 110 d)125	
185) The term ordinarily refers to transfer of	186) As per IRDAI regulations 2002, a claim under
property in writing	a life policy shall be paid / disputed within on
a) Nomination b) Execution	receipt of all the requirements
c) Assignment d) Endorsement	a) 15 days b) 30 days c) 40 days d) 60 days
187) Sum insured indicates of the insurer under	188) Group insurance is underwritten mainly
the policy and must be indicated in all proposal forms	a) On the law of averages
a) Limit of insurer b) Limit of loss	b) On the laws of insurance
c) Limit of liability d) Limit of accident	c) On the laws of probability
	d) On the laws of land
189) Which of the following defines tangibles?	190) Examination body for corporate agents / web
a) Ability to perform the promised service dependently	aggregators / insurance marketing firm is
and accurately	a) Insurance company
b) Ir refers to willingness and ability of service	b) Insurance Institute of India
personnel to help customers and provide prompt	c) IIIRM
response	d) IRDAI
c) It refers to the knowledge, competence and	191) Which of the following is not a step for the
courtesy of service provides and their ability to convey	claim process?
trust	a) Intimation b) Visiting the insured house
d) It represents the physical environmental factors that	c) Registration d) Verification of documents
the customer can see, hear and touch	
192) Pick up the option which is not included in the	193) What are the most important in the verification
claim process?	of documents?
a) Hoarding of claims	a) The documentary evidence of illness
b) Processing / adjudication of claims	b) Treatment provided
c) Arriving at final claim payable and payment of claim	c) In patient duration and investigation report
d) All the above	d) All the above
194) Which of the following is not included in the	195) The most important code for standardization
cardiac package of hospitalization?	of diseases are set by WHO
a) Angiogram b) Angioplasty	a) International classification of disease code
c) Additional charges in case of complications during	b) International disease code
angioplasty	c) Internal classification of disease code
d) CABG	d) World Health Classification of diseases
	u/ vvoliu i icaitii Ciassiiicatioii di diseases

196) What is the claim amount payable under a ULIP?	197) Insurance information Bureau was promoted
a) Sum Assured plus Bonuses	in the year
b) Premiums paid over the term of policy	a) 2001 b) 2005 c) 2009 d) 2010
c) Sum Assured plus bonus plus profit	
d) Fund Value of the units purchased	
198) An underwriter between business and risk	199) Any complaint made to ombudsman should be
a) Adds b) Balances	in writing, signed by the insured or his
c) 30 days pre and 90 days post	a) Nominee b) Legal Heir
d) 30 days pre and 30 days post	c) Insurer d) Creditor
200) The insurance is effected to cover the an	201) Which of the following events do not destroy
asset is exposed to	the productive capabilities of an individual
a) Peril b) Risk c) Loss d) Event	a) Death b) Disease
	c) Disability d) Unemployment
202) The trust under MWP Act is set under	203) Means estimating the future income stream
a) Irrevocable b) Not amendable	from various assets and discounting them to the
c) Revocable d) Only a & b	present
	a) Book value b) Market value
204) Casling of cancellation and he done within	c) Discounted Present value d) Actual value
204) Cooling of cancellation can be done within	205) Priyanka is pregnant. She has applied for term
a) Within 5 years from the date of commencementb) Within 15 days from the date of commencement	insurance cover. Which of the following option will be the best for an underwriter to offer insurance.
c) With 15 days from the date of receipt of policy	Choose the most likely option
document	a) Acceptance at ordinary rates
d) Immediately after receipt of First Premium Receipt	b) Acceptance with extra premium
ay initinediately differ receipt of 1 list 1 remidiff receipt	c) Decline the proposal
	d) Acceptance with a restrictive clause
206) The are enrolled under the nutrition	207) The waiting period in critical illness policies is
supplementation programme and the ICDS of ministry	a) 30 days b) 60 days c) 90 days d) 120 days
of HRD	ay oo aayo by oo aayo oy oo aayo
a) Anganwadi workers	208) The Insurance Regulatory and Development
b) Midday meal workers	Authority of India (IRDAI) was formed in
c) Train birth attendees	a) Jun-00 b) Apr-00 c) Jul-99 d) Jan-00
d) Village health guides	, , , , ,
209) IGMS is launched by	210) Which of the following is not mode of
a) IRDAI b) Central Government	settlement for indemnity
c) State Government d) The Insurance Act 1938	a) Cash payment b) Repair
	c) Credit limit d) Restoration
211) The purpose of tax planning is to	212) Flexibility of premium is a feature of which of
a) Avoid tax b) Minimize tax	the following plans
c) Postponement of tax liability d) All the above	a) Mortgage redemption b) Credit life
	c) Investment linked
242) \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	d) Term Assurance with return of premium
213) What is new business strain?	214) The Insurance Act mandates that every
a) The difference between initial expenses, business margin and initial premiums received	insurer must maintain a record with respect to every policy issued by the insurer
b) The difference between the initial expenses plus	a) 2000 b) 2005 c) 2010 d <mark>) 2015</mark>
business margin and initial premium receipts	215) What are the characteristics that indicate
c) The difference between initial expenses, business	moral hazard?
margins plus initial premium received	a) Financial situation b) Life style and habit
d) The sum of initial expenses, business margins plus	c) Reputation and Mental Health
initial premium received	d) All of these
216) Mediclaim was first introduced by the four	217) Find the incorrect statement in respect of
subsidiaries of GIC in which year?	senior citizen policy
a) 1976 b) 1956 c) 1990 d) 1986	a) Entry age in senior citizen policy is 60 years
	b) Policies renewable life long
218) What does reinsurance mean	
	c) Sum insured rages from 50,000 to 500000
a) Insurance of part of one insurer's risk by another	c) Sum insured rages from 50,000 to 500000 d) All are correct
insurer who accepts the risk for a mutually acceptable	The state of the s
insurer who accepts the risk for a mutually acceptable premium	_ ·
insurer who accepts the risk for a mutually acceptable premium b) Insuring a group of individuals	_ ·
insurer who accepts the risk for a mutually acceptable premium	_ ·

219) The insurer shall comply with the award by	220) When a person to whom the offer is made
Ombudsman and send a return intimation in	signifies his assent there to, it is known as
a) 30 days b) 15 days c) 21 days d) 60 days	a) Offer b) Acceptance c) Demand d) Proposal
221) There are life stages in human life	222) Which of the following erodes the purchasing
a) 5 b) 6 <mark>c) 7</mark> d) 8	power of one's wealth?
	a) Yield b) Expenses c) Inflation d) Market risk
223) What are the components of gross premium?	224) is the process of verifying the identity of
a) Mortality b) Interest, Reserves and Bonus loading	the customer?
c) Management expenses d) All of these	a) AML b) Insurance c) KYC d) MHR
225) Who constitute the preferred risks?	226) The world health was derived from the word -
a) Those who suspect or know their chance of	which means soundness of the body
experiencing a loss is high and seek out insurance to	a) Hoelth b) Healthly c) Heolth d) Hoel
gain	
b) Those whose anticipated mortality is corresponds	227) Which of the below is not classified category
to the standard lives represented by the mortality table	of health insurance products
c) Those who anticipated mortality is significantly	a) Fixed benefit cover
lower than standard lives and hence can be charged a	b) Personal Accident cover
lower premium	c) Indemnity cover
d) Those whose anticipated mortality is higher that the	d) Critical Illness cover
average or standard lives but are still insurable	
228) What are the major indicators of service quality?	229) The condition for disqualification shall be as
a) Reliability b) Assurance c) Responsiveness	stipulated under the of the Act section
d) All of the above	a) 42(2) b) 42(3) c) 43(3) d) 43 (2)
230) Health are protection becomes paramount during	231) As per new IRDA guidelines, the minimum
stage of life cycle	death benefit in case of traditional plan is at least
a) Leaner b) Earner c) Parent d) Empty nester	- of the Sum Assured
	a) 5 times b) 10 times c) 7 times d) Same amount
232) Choose the correct statement with respect to	233) Moral Hazard Report includes
factors determining life insurance premiums	a) The chances of proposer taking life insurance
a) Mortality is an important factor	policy
b) Bonus is not an important factor	b) Independent inquiry about the life assured
c) Reserve is an important factor d) All of these	health, habits, occupation, income, financial
22.4) Which of the following eaction of Incurrence Act	position and social background
234) Which of the following section of Insurance Act,	c) The information about his political career
1938 is applicable for assignment	d) The report about his goodness and charity made
a) Sec 39 b) Sec 38 c) Sec 45 d) Sec 51	by him
235) Under which type of policy, the claim payment is	236) The proposal form includes a by the
made in the form of periodic payments?	insured that the answers are true and agrees that
a) Money Back Policy	the form shall be the basis of the insurance
b) Unit Linked Policy	contract
c) Return of Premium Policy	a) Confirmation b) Agreement
d) Term Insurance Policy	c) Declaration d) Affidavit
237) In the claim settlement process, procedure code	238) Hospitalization is associated with which of the
such as codes capture the proceeds performed	followings
to treat the illness	a) Allopathic b) Yunani
a) PPT b) CPT c) APT d) EPT	c) Siddha and Homeopathy d) All the above
239) The non-forfeiture provision under the Indian	240) Proportional of policies remaining in force at
Insurance Act is applicable	the end of the period out of the total policies in
a) If premiums have been paid for at least three	force at the beginning of the period is referred to
consecutive years	a) Persistency b) Consistency
b) If premiums have been paid for at least 2	c) Uniformity d) Reliability
consecutive years	241) A typical health insurance policy covers illness
c) If premium is paid for full term of policy	only after an initial days
d) a & b are correct	a) 20 b) 30 c) 45 d) 50
242) Which of the lowing can be approached in case	243) What is MRI stands for
of denial of claim?	a) Mortgage Recurring Insurance
a) Insurance Ombudsman	b) Mortgage Redemption Insurance
b) The Consumer Forum c) IRDAI	c) Mortgage Recurring Investment
d) Any one of the above	d) Mortgage Redemption Investment
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244) is the legal document used by insurance companies that provides details about the product a) Proposal Form b) Policy Document c) Agent's Confidential Report d) Prospectus 246) Which is incorrect in respect of Insurance Information Bureau? a) It handles a central index server b) It is a registered trust c) It is launched its hospital unique ID master programme d) Maintain health insurance grid	245) What does the Section 45 states? a) No policy of insurance shall be questioned once the proposal is accepted b) No policy of insurance shall be questioned after the completion of 1 year of acceptance c) No policy of insurance shall be questioned after the completion of 2 years from the date of commencement of the policy d) No policy of insurance shall be questioned after the completion of 3 years from the date of commence of the policy
247) Under health insurance underwriting risks are classified as a) Standard risk b) Preferred risk c) Sub-standard risk and decline risk d) All the above 249) Which of the following is not included in the	248) Pick the odd one: The hospital complies the necessary information such as a) Illness, diagnosis b) Pre-diagnosed illness c) Treatment d) Name of treating doctor 250) Which of the following is not acceptable as an
investigation report of hospitalization a) Blood Test Report b) Family Tree History c) X-ray Report d) Scanned Report	identification document? a) Self-declaration document Card c) Driving License d) Aadhar Card

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Glad to share the entire questions and answers paper is solely typed by me with the curiosity to support field force

Wish all of you to pass in the first attempt itself

Still many more questions and answers will be added